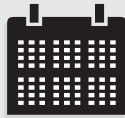


Medicine Matters

ADVANCED MEDICINE. COMPASSIONATE CARE.

A newsletter for physicians and medical office staff

JUNE CME'S



St. Anthony's Medical Center is accredited by the Missouri State Medical Association to provide continuing medical education programs for physicians. Upcoming CME programs include:

Tuesday, June 7: "Medicine Cabinet Nightmares—Toxic Emergencies," presented by Dr. Jason Schlautman, Department Director of Emergency Medicine, SAMC

Tuesday, June 21: "Chest Pain and Syncope in Children and Adolescents," presented by Dr. Ken Schowengerdt, Division Director of Pediatric Cardiology, SSM Cardinal Glennon

Unless otherwise indicated, all programs take place at 8 a.m. in the physicians' dining room and last approximately one hour. St. Anthony's designates this educational activity for a maximum of one hour in Category 1 credit toward the AMA Physician Recognition Award. For additional information or any special needs, please contact St. Anthony's Medical Staff Services at (314) 525-1062.

MAHEC Digital Library Training

Tuesday, May 31

7:30-10 a.m.

Physicians' Dining Room, St. Anthony's Medical Center

Jake Durham, MLS, Outreach Librarian for MAHEC Digital Library will be available for assistance and guidance during this time. Please stop in and Jake will be happy to assist you with access and guidance to useful resources (e.g., articles, journals).

MAHEC Digital Library is a way for Missouri health care providers to access important health information useful for treating their patients, including, but not limited to:

- Article Delivery
- Mediated Search Services
- Evidence Based Databases
- Medical Books & Journals
- Point of Care Resources

Please remember to discharge your patients by noon to aid in opening beds for admission out of the Emergency Department and to increase patient satisfaction.

iCare Updates



It's about patient care, not just the EMR

ED-to-IP

- The MEC sub-committee is meeting weekly to discuss this critical process. No new decisions have been made, but stay tuned.

Haiku

- Over 100 physicians are using Haiku today

Canto

- View only application for iPad is here
- If you would like to pilot this application, contact Lori McNaughton (525-7494) or call the iCare Hotline at (314) 525-4DOCS (4362).



Problem List

- Understanding how best to use the Problem List can be a challenge! More information regarding the definition of the Problem List and a CME course offering are coming your way soon

Physician Support Center Now Open

- Physician Support Liaisons are now located in the Physician Support Center on the first floor across from the Medical Staff office
- PSL Contact information: Lori McNaughton at (314) 525-7494 or lori.mcnaughton@samcstl.org or Angie Gones at angela.gones@samcstl.org

Physician Coaches for EMR

A physician/project coach is a member of the medical staff contracted to assist with the EMR implementation, including, but not limited to, successful adoption of the EMR and ownership of EMR design and content.

Some of their most important roles and responsibilities are to:

- Attend scheduled project meetings and specialty/department meetings
 - Request space on department meeting agendas to update peers of EMR project
 - Drive specialty content development and physician engagement
 - Work with high-volume physicians within respective departments
 - Demonstrate EMR
- Provide Peer Support/Intervention (this includes hours during GO-LIVE)

Continued on back

- Engage and communicate with medical staff members & clinical leaders
 - Keep them informed throughout the EMR Implementation Project
 - Report progress/accomplishments to project manager on a weekly basis
 - Understand the basic functionality of the application
 - Understand the benefits and risks of implementing an EMR
- Support the efforts of the EMR project team and the needs of medical staff colleagues; those physicians and groups at the highest risk to adoption will have a special focus
- Assist in the provider workflow analysis to support an effective system design, build and implementation

Your designated physician coach will be reaching out to you

GO-LIVE

August 6: Sign up for Training, Get Answers for Your Questions, Calm your Fears

Although there are many warranted and understandable fears regarding CPOE (Clinical Practitioner Order Entry), a smooth transition can be achieved with proper orientation and training. Although a primary consideration in the development of CPOE is the technologic requirements of the system, one must see also the benefits, such as improved workflow efficiency, quality care, error prevention, and enhanced clinical decision-making. Mindfulness of these benefits is crucial to the successful adoption of CPOE... anywhere.

Attend training, work with your designated physician coach and keep looking to the future. Please call (314) 525-4DOCS (4362)

Construction Information

We are very excited to announce that we're prepared to begin construction on 5100. This construction will continue with the process that has been in place throughout the organization, to upgrade the nursing divisions and is targeted to begin on May 23. Construction will take three months to complete, with the reopening late August, 2011. This construction is purposely taking place at the end of May, when our seasonal volumes are lower, to minimize any effect on our 94 percent private rooms.



During construction, 5 East General Surgery will close 5100 hall (rooms 5104 to 5136), and those patients will be placed on 5400 hall. The decreased capacity for medical patients on 5 West will be absorbed on other medical units throughout the organization; and, if necessary, 3100 will be used as an overflow unit.

Based on our volumes June through August 2010 for Medical floors we were at 75 percent to 81 percent of capacity. Adjusting volumes by closing 13 rooms during that time frame would have placed us at 84 percent to 90 percent capacity. This should minimize any need to overflow patients to 3100 or to risk losing private rooms.

Caring & Sharing

St. Anthony's Medical Center is proud of and grateful for the commendable care the medical staff provides to the community. We receive an abundance of positive general comments. Because of this, we are now posting these compliments on our Web site, www.stanthonysmedcenter.com. This allows patients and other members of the community at large to see for themselves the caliber of our physician partners. Physicians also are welcome to submit positive feedback regarding their colleagues. These may be sent directly to Gail Chellis, Physician Relations Executive, via e-mail at gail.chellis@samcstl.org.



ACCREDITATION/ COMPLIANCE/ REGULATORY ISSUES



- All medical record entries, including test orders, must be legible, signed, dated and timed.
- Telephone orders must be signed, dated and timed upon the physician's next visit to the hospital—not to exceed 48 hours (not to exceed 24 hours for Acute Rehab). Faxed orders are accepted for HODs only (preferably by non-Epic physicians). No faxed orders can be accepted for inpatients other than chemotherapy orders.
- Restraint orders must be signed, dated and timed within 24 hours.
- **PLEASE NOTE** the "Do Not Use" abbreviations at the top of the Physician's Order form.