

Medicine Matters

ADVANCED MEDICINE. COMPASSIONATE CARE.

A newsletter for physicians and medical office staff

iCare Initiative

This is the first of a regular feature in this newsletter as we approach the "Go Live" date of Phase 1 (1/26/2009).

Phase 1 will include an electronic MAR (medication reconciliation) height/weight and allergy entry and test results reviewed formerly access through the physician portal-like EKGs, labs, x-rays & dictations, chart deficiencies and release of information.

Physician e-Learning will be available on 12/1/09. Access will be granted after training is completed. Physicians will access Epic to view:

- Patient results that currently are seen in physician portal such as:
 - EKGs, labs, x-rays & dictations
 - Admit height & weight, allergies, and MAR
 - Data entered from Jan. 1, 2010 on ward
 - Historical data will still be stored in Chartmaxx (3/1/09 or older)

Phase 2 will begin a year later and includes non-physician clinical documentation, such as flowsheets, ED physician order entry and use of order sets and progress notes. At that time, orders will be entered into Epic instead of STAR. Phase 2 physician involvement in content development is very important in order to ensure that the system accurately reflects physician workflows and meets their needs.

Physician champions have been selected by specialty; a list is posted on the message board in the physician lounge. The champions will be responsible for communicating with their colleagues and obtaining consensus/feedback on the design/content of the system. Physician feedback/participation is highly encouraged; so, if you are interested in being a physician champion please contact Bonny Hepp RN, Email: bonny.hepp@samcstl.org or Phone: (314) 525-1764

Phase 3, the third year, will be focused on Computerized Physician Order Entry or CPOE. It is essential that physicians provide input in the development of the clinical content for this phase as well.



Please remember to discharge your patients by noon to aid in opening beds for admission out of the Emergency Department and to increase patient satisfaction.

PLEASE JOIN US! 2009 O'Sullivan Lecture Series

8 a.m.–noon (registration begins at 7:45)

Saturday, Nov. 14

Sunset Country Club

St. Anthony's designates this educational activity for a maximum of four hours in Category 1 credit toward the AMA Physician's Recognition Award. Each physician should claim only those hours of credit that he/she actually spent in the activity.

State-of-the-Art Surgical Treatment of Cancer 2009

Objectives:

- To review key clinical features of the major solid tumors.
- To evaluate the latest surgical technologies and procedures available for these cancers.
- To understand the importance of surgical oncology sub-specialists in the multi-modality management of malignancy.

Presented by:

Eddy Hsueh, M.D., SAMC Surgical Oncology, and Professor, Surgery, SLUH

Peter Fonseca, M.D., Chief, Section of Thoracic Surgery, SAMC

Mazan AbuAwad, M.D., SAMC, Interventionalist, Department of Radiology

David Schuval, M.D., SAMC, Director, Department of Surgery

Saleem Abdulrauf, M.D., SAMC Neurosurgeon and Professor, Neurological Surgery, SLUH

Salim Hawatmeh, M.D., SAMC, Section of Urology

Elizabeth Snell, M.D., SAMC, Breast Surgery

REMINDER—Healthcare USA

ALL J-codes (injectable drugs) require prior authorization. They should be approved through the state (MO Health Net); phone # is 800-392-2161.

NEW! Evening Hours for Fenton Open MRI & CT

WHEN: Mondays, Tuesdays and Wednesdays

TIME: Exams until 8 p.m.

PLACE: Fenton Outpatient Imaging (Gravois & 141 in the Fenton Urgent Care Building)

Medicine Matters

Caring & Sharing

St. Anthony's Medical Center is proud of and grateful for the commendable care the medical staff provides to the community. We receive an abundance of positive general comments. The following are specific, actual comments written by patients on their discharge surveys. Physicians also are welcome to submit positive feedback regarding their colleagues. These may be sent directly to Gail Chellis, Physician Relations Executive, via e-mail at gail.chellis@samcstl.org.

"Dear **Dr. Kenny Stein**: I met many doctors in the short time that my husband was there; but, of them all, my family and I all agree that you were by far the most compassionate. The care and concern you showed not only to him but to all of us will never be forgotten. You will always be in our hearts and prayers."

"**Dr. Ng** was great."

"**Dr. Rush** was great!"

"SAMC was the third hospital I have been in to try and diagnose my problem. This is the best one. We are so glad we came there because Dr. Ng was great!"

"**Dr. Teng** and my nurse were wonderful."

"I was very pleased with the care **Dr. Sutter** gave. She was very good and caring. She took the time to explain things."

"I was very impressed that **Dr. Weisenberg** called to follow-up the day after my mother's ER visit."

"**Dr. Rush** was so nice, kind and helpful. I knew as soon as he talked to me that I would be okay and that he was going to take good care of me."

"**Dr. Vincent** was really good."

"**Dr. Vandover** and the nurse were wonderful."

"**Dr. Gibson** was awesome."

"**Dr. James** was excellent."

"**Dr. Carter Fenton** was very professional and informative. He explained my symptoms thoroughly."

"**Dr. Harrahill** was very thorough and answered all my questions. I have every confidence in her."

"**Dr. Mahon** is one of the most dedicated physicians I have ever known anywhere."

"**Dr. Potter** was exceptional, very caring and on top of situation. God bless her!"

"**Dr. Dole** has an exceptional and warm bedside manner, a wonderful personality and a genuine concern for his patients and their families. I can't say enough good things about Dr. Dole."

"**Dr. John A. Garcia** was very good."

"**Dr. Bennett, Dr. Behm** and **Dr. Attaberry** were all excellent."

"**Dr. Ojascastro** is fabulous! He is professional, courteous—always willing to spend time to explain things."

"I love **Dr. Collins**."

"**Dr. Frank Patrick** is awesome. He is the best OB!!"

"**Dr. Michael Dixon** and **Dr. Brian Gosser** are the best, most caring, most competent OB-GYNS in St. Louis!"

"**Dr. Patrick** did an outstanding job. The on-call physician—**Dr. Gosser**—was wonderful too."

"**Dr. Collins** was awesome and had wonderful bedside manner."

"**Dr. Pamela Campbell** is very considerate and took very good care

of me."

"**Dr. Beckman** was terrific! I would refer anyone to him."

"**Dr. Durgin** was very nice, he's the best!!"

"**Dr. Dysarz** is a great doctor. I would highly recommend him."

"**Dr. Walters** was an excellent surgeon. He kept us well informed."

"**Dr. Portnoy** was excellent."

"**Dr. Francisco Perez** was very good."

"**Dr. Caldwell** (anesthesiologist) was great."

"**Dr. Liao** was awesome."

"**Dr. Beckman** and **Dr. Harrahill** are excellent."

"**Dr. Brady, Dr. Smith** and **Dr. Willey** were the BEST to talk to us and make suggestions. I thanked them for their kindness."

"**Dr. Garcia** could not have been any more informative and knowledgeable, caring, soothing, pleasant and reassuring. I appreciate being his patient."

"I like **Dr. Purtell**."

"**Dr. Zukowska** is always very attentive and easy to interact with."

"**Dr. Vaid** is wonderful when it comes to addressing your concerns."

"**Dr. Milo** was very quick to take care of my pain in my legs."

"**Dr. Saitz** takes very good care of our family, always."

"**Dr. Gosser** is wonderful! We so appreciated his courtesy, as well as his care."

"I've seen **Dr. Grewal** for 28 yrs. He is so concerned for me. He can look at me and tell me whether I am sick or not."

"**Dr. Clancy** is excellent."

"I love **Dr. Chang**. She is so willing to answer all questions and is so caring. She is such a good lady."

"**Dr. Vaid** is amazing!!"

"**Dr. Sanjay Patwardhan** was very good."

"**Dr. Kent** in the ER was very good and nice."

"**Dr. Milo** explained everything in a way that my family & I understood."

"**Dr. Milo** did a good job explaining my meds."

"**Dr. Gerald Mahon** has good bedside manners."

"**Dr. Lugo** did a job well done, considering the condition I was in. I am grateful and appreciate him taking care of me!"

"**Dr. Curtis Jones** was outstanding in explaining my illness in layman's terms. His bedside manner was beyond reproach. I would not hesitate to request him in the future."

"**Dr. Wright** was wonderful. I could not have asked for a better doctor to install my pacemaker."

"**Dr. Ahmad** was nice and appeared sincerely concerned about my experience."

"**Dr. Markenson** was kind and gentle. I will always consider him for surgery."

"**Dr. Fagan** and **Dr. Harrahill** visited each day I was at St. Anthony's. They answered all questions and concerns as well as showed interest and concern."

"**Dr. Stephen Vierling** is the best of the best!"

"**Dr. Schuval** is FANTASTIC! I have total confidence in him. He explained procedures and helped me feel confident of results."

continued on next page

“**Dr. G. Marklin, Dr. Scharff, and Dr. Vegi** made our stay more comfortable and kept us very informed.”

“**Dr. Willey** once again was absolutely outstanding. He is a very caring and diligent doctor. Dr. Silverman also was outstanding.”

“**Dr. Beckman** was very good and showed concern for my son. He explained everything to us.”

“**Dr. Haque** was very kind and always made sure my questions were answered and that I was comfortable. He is very nice and professional.”

New Location for Pre-Surgical Assessment

As a convenience to patients, the Pre-Surgical Assessment (PSA) department is now located on the main level of the hospital.

Patients should enter through the main entrance or the Heart and Surgical Pavilion, go approximately half way down the main hall, and look for the Pre-Surgical Assessment sign. The patient will enter the Pre-Surgical Assessment reception area and will be greeted by the registration staff.

Please remind your patients that complimentary valet parking is available at the main entrance and the Heart and Surgical Pavilion Monday through Friday from 5:30 a.m. until 8:00 p.m.

Physician Dinner A Success

The Physicians Dinner was a huge success! We were at full capacity with more than 225 guests in attendance at Sunset Country Club on Sept. 18. The night featured Las Vegas Musical Comedian Jimmy Keys and our Da B.O.M.B band. Net proceeds of more than \$93,000 will benefit St. Anthony’s Hospice/De Greeff Hospice House and St. Anthony Physician Ambassadors projects, such as The Bicycle Helmet Program, Parents as Teachers, CPR Anytime and Vial of Life. This is an event that physicians organized and provided the leadership for to raise money for these great causes.

Congratulations to our Dinner Chairman Joseph M. Forand, M.D., and Co Chairmen, Edward L. Burns, M.D., St. Anthony’s Hospice Medical Director, and William R. Morris, M.D., St. Anthony’s Physician Ambassadors Chairman, and to all of the Physician Ambassadors who worked hard to make this a huge success.

Thanks to all who attended and to our sponsors:

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Chevrolet. Buick. GMC Truck. Cadillac. www.sapaugh.com
St. Louis Gastroenterology Consultants, PC • St. Louis Home Health, Inc.

“**Dr. Milo** was good. **Dr. Khan** did the surgery. She was good and very personable. Both doctors are good with answering questions etc.”

“**Dr. Ken Smith and Dr. Curtis Jones** were wonderful.”

“**Dr. Curtis Jones** was very good with everything.”

“**Dr. Milo** was great”

“**Dr. Alex Mammen** is excellent!”

“**Dr. Speck** was very good. Your hospital is going in the right direction.”

“**Dr. Beffa** sat down by me and explained everything. He was great!”

Flu update (including H1N1)

As you know, the 2009 H1N1 influenza activity in Missouri has been increasing over the past three weeks. Infection Control at St. Anthony’s Medical Center is providing a weekly influenza report to provide you with a more in-depth understanding of the burden of influenza-like illness in our community. In addition, we are continually updating information specific to you. You can access this report by clicking the Resources for Physicians tab on the www.stanthonysmedcenter.com/flu Web site. Physician password is flu4docs.

As a reminder, each county health department is responsible for the vaccine distribution plan for its county. We will be posting information on our website regarding mass immunization clinics in the counties and other specific information as we receive it from public health.

Currently posted on the website is a Q&A on common questions about the 2009 H1N1 vaccine for providers administering the vaccine or advising patients. In addition, there are handling instructions for the vaccine for those providers receiving and storing vaccine.

Many of you are very busy with the demands of the increased influenza activity and we appreciate your dedication. Please do not hesitate to let us know how we can better serve you. Please contact Darcy Koch, Director, Infection Prevention & Control at (314) 525-1019

St. Anthony’s Medical Center Sprint Cellular Expansion Plans

In 2007, Sprint installed a distributed cellular antenna system in St. Anthony’s Medical Center to enhance cellular signals in the patient care stack facility. As of Oct. 19, Sprint extended the service to the Heart and Surgical Pavilion, so that cell and push to talk service will be improved on the second, third, and fourth floors of the new building. The expansion will also provide a boost to signal strength in the second floor Radiology area and surgical suites. The expansion of this system will provide our physicians, patients, and their families with the cellular service inside the facility that they are familiar with outside the building.

Discussions with AT&T are also in progress to include AT&T as a cell carrier provider within the hospital complex. More details to follow.

Medicine Matters is a monthly publication of the Physician Relations Department of St. Anthony’s Medical Center.

Editor: Gail Chellis, Physicians Relations Executive; Layout and Graphic Design: Kevin McDaniel

Ideas, feedback and/or suggestions for topics? Prefer to receive future editions electronically? Please e-mail Gail Chellis at gail.chellis@samcstl.org.