

Medicine Matters

ADVANCED MEDICINE. COMPASSIONATE CARE.

A newsletter for physicians and medical office staff

Please remember to discharge your patients by noon to aid in throughput and patient satisfaction.

September CME Offerings

St. Anthony's Medical Center is accredited by the Missouri State Medical Association to provide continuing medical education programs for physicians. CMEs are conducted on the first and third Tuesday of every month.

September 1: "Surgery of the Trachea and Bronchi"; Presented by: Hon Chi Suen, M.D.; Center for Cardiothoracic Surgery, Inc.; St. Anthony's Medical Center, Section of Cardiovascular and Thoracic Surgery

September 15: "Vitamin D Deficiency"; Presented by: K. George Thampy, M.D.; SAMC, Department of Medicine

Unless otherwise indicated, all programs take place at 8 a.m. in the physician dining room and last approximately one hour. St. Anthony's designates this educational activity for a maximum of one hour in Category 1 credit toward the AMA Physician's Recognition Award. Each physician should claim only those hours of credit that he/she actually spent in the activity.

For additional information or any special needs, please contact St. Anthony's Medical Staff Services at 314-525-1974.

2009 O'Sullivan Lecture – Oncology Services

This year's O'Sullivan Lecture is planned for 8 a.m. to 1 p.m. Saturday, November 14 at Sunset Country Club. The event is designed to improve patient care by educating physicians about the scope of oncology services available at St. Anthony's Medical Center. The year's event is open to physicians, allied health professionals and all SAMC clinical staff. Presenters include:

- Eddy Hsueh, M.D., general surgery (moderator)
- Saleem Abdulrauf, M.D., neurological surgery
- Mazan AbuAwad, M.D., interventional radiology
- Peter Fonseca, M.D., thoracic surgery
- Salim Hawatmeh, M.D., urology
- David Schuval, M.D., colon/rectal surgery
- Sarah Beth Snell, M.D., breast surgery

For additional information, please contact the Medical Staff Office at (314) 525-1974.

O'Sullivan Lecture Series

PHYSICIAN
Relations

NEW Ortho Spine Center!!!



Effective August 24, the Division of Orthopedics (6115) moved from its current operations on 6 West, to a new and permanent location on the third floor of the main hospital. The orthopedic staff looks forward to

servicing orthopedic/ spine patients in newly renovated private rooms located on 3A, 3B, 3C and 3D in the main hospital tower.

Points of interest include:

- 62 all-private inpatient rooms
- Two rooms featuring patient safety lift with 600-pound capacity
- Ortho/physical therapy gym
- Transitional apartment
- Casting/splinting room

Please note the following new numbers:

Hall	Old number	New nurse #	New doctor #
3100	314-525-1576	314-525-7431	314-525-7731
3200	314-525-1374	314-525-7432	314-525-7732
3300	314-525-1378	314-525-7433	314-525-7733
3400	314-525-1376	314-525-7434	314-525-7734

St. Anthony's is the leader in hip and knee replacements and has a lower complication rate, lower charges and fewer re-admissions than any other hospitals, according to a national comparison database (The Delta Group, Inc., 2009).

St. Anthony's
Medical Center

Medicine Matters

Caring & Sharing

St. Anthony's Medical Center is proud of and grateful for the commendable care the medical staff provides to the community. We receive an abundance of positive general comments. The following are specific, actual comments written by patients on their discharge surveys. Physicians also are welcome to submit positive feedback regarding their colleagues. These may be sent directly to Gail Chellis, Physician Relations Executive, via e-mail at gail.chellis@samcstl.org.

"**Dr. Nellore** was very helpful during the Evidence-Based Practice Speaker Series. He was excellent, and we enjoyed the casual presentation and increased time for interaction with participants. He was very enlightening."

"**Dr. Canas and staff:** Thank you ALL so much for taking such great care of me. Your caring ways and thoughtfulness have made my recovery so much better. I know if I need anything or have questions, I can call or come to you. Your efforts are duly noted...again. Thank you SO MUCH!"

"**Dr. Parashak** is a fine doctor, devoted to his patients' care, and is always willing to explain changes and answer questions."

"**Dr. Behm** is fantastic!"

"**Dr. Dixon** is great."

"**Dr. Dixon** is very professional and concerned for his patient's needs."

"**Dr. Michael Dixon** is an excellent doctor and one who has my complete trust!"

"**Dr. Ng** was a fabulous surgeon."

"I had an excellent experience with **Dr. Ivaturi**."

"It was my first time seeing **Dr. Vafa**, and it was an excellent

experience."

"**Dr. Purtell** is an awesome doctor."

"**Dr. Haque** was most helpful, and Dr. Pevnick was very, very helpful."

"**Dr. Haque** and **Dr. Quader** were excellent!"

"I really liked **Dr. Alonso**."

"Many thanks to **Dr. John Garcia**. He was very sensitive to our son's special needs."

"**Dr. Grabowski** knew my husband was not getting better and he acted quickly."

"**Dr. Nellore** is excellent."

"**Dr. Kolli** is the best."

"I was very pleased with **Dr. Curtis Jones**. He is kind and compassionate but also definitive and direct. He is very prompt with giving test results. He is knowledgeable in many areas. I would recommend him to everyone."

"**Dr. Lugo** was great and **Dr. Morton** as well."

"**Dr. Vaid** and **Dr. Thampy** were incredible! What awesome, caring doctors!"

"**Dr. Silverman** has very good skills."

"I was very pleased with **Dr. Medler** who set my daughter's arm."

"**Dr. Williams** was perfect! I wish all doctors were as wonderful!"

"**Dr. Vandover** was excellent all around."

"**Dr. Matthew Bruckel** did an excellent job"

"**Dr. Jason Schlautman** has a very good bedside manner and kept us well-informed."

"**Dr. Dunn** was very compassionate."

Important Information from Anthem BC/BS

Implementation of new modalities:

Beginning August 17, 2009, Anthem requires pre-notification for additional outpatient cardiac diagnostic imaging services provided on and after September 1, 2009. Ordering Providers may begin submitting pre-notification online through the Radiology Pre-Certification application on the MyAnthemSM portal (User ID and Password required). Additionally, requests may also be submitted via telephone by contacting the Radiology Call Center toll-free, Monday through Friday, 8:00–5:00 PM EST. or to verify that pre-notification number has been issued.

Note—There is no change in the approval process for the existing diagnostic imaging services that currently require preauthorization.

A complete list of cardiology services is available here: [AnthemCentralCPTCodeList.doc](#). (newly added services are noted in the right column of the attached chart).

Collection of exam results:

Beginning with services provided on and after September 1, 2009, Anthem requests that either the ordering or servicing provider office enters the results of requested echocardiography exams. Two post-delivery questions will be asked, the same for every echocardiography exam.

Exam results may be entered online or via telephone. To enter your results online log on to the MyAnthem web site at www.anthem.com (User ID and Password required). Select the MyServices tab and click the Radiology Precertification link to complete requested information. To submit your results by phone, contact the Radiology Call Center.

Note—Exam results cannot be submitted to the Radiology Call Center via fax.

New Location for Pre-Surgical Assessment

As a convenience to patients, the Pre-Surgical Assessment (PSA) department is now located on the main level across from the operating rooms in the old surgical waiting room area.

Patients should enter through the Heart and Surgical Pavilion entrance, go approximately half way down the main hall, take the first left, and look for the Pre-Surgical Assessment sign. The patient will enter the Pre-Surgical Assessment reception area and will be greeted by the registration staff.

Please remind your patients that complimentary valet parking is available at the Heart and Surgical Pavilion Monday through Friday from 5:30 a.m. until 8:00 p.m.

“Coming Soon—New Molecular Test That Identifies Key Bacteria and Yeast from Positive Blood Cultures”

Use of the continuous monitoring automated blood culture system in St. Anthony's lab enabled the microbiology lab to detect 80% of all blood culture positives within 24 hours as opposed to two to seven days before automation. This earlier detection allowed a more timely initiation of empiric therapy based on the Gram stain morphology of the bacteria or yeast.

The lab is now going a step further. By using a new molecular technology, the lab now has the capability to identify key bacteria and yeast within hours of detection. The PNA-FISH (Peptide Nucleic Acid – Fluorescent In-Situ Hybridization) test, identifies Staph aureus, Coagulase Negative Staph, Enterococcus faecalis, C. albicans, C. glabrata, E. coli, and Pseudomonas aeruginosa directly from positive blood culture broth.

The ability to accurately identify the etiologic agent at the time when it is most critical will allow re-direction, escalation, de-escalation, discontinuance, etc. of therapy based on the organism identified. An identification of Staph. Aureus with a prevalence rate of 60% MRSA may indicate escalation of therapy. The identification of Coagulase Negative Staph may allow discontinuation of vancomycin if the clinical picture confirms the presence of contamination, thus saving the cost of subsequent doses, attendant resource utilization, and the possibility of decreasing length of stay.

This improvement of the Microbiology service is part of the Laboratory's commitment to our mission of delivering accurate results in a timely manner all the time.

Stethe-Scoop

The following physicians recently have joined St. Anthony's Medical Center Staff. Additional information (e.g., office address, phone number, etc.) may be found on the Physician Portal as well as at www.stanthony'smedcenter.com. Please welcome and support them:

Abdulrauf, Saleem I., MD—Neurosurgery (SLU)
 Bechtel, John H., MD—Radiation Oncology (Dr. Eric Sutphen)
 Butler, David F., MD—Radiation Oncology
 Cabbabe, Samer W., MD—Surgery/Plastic Surgery (Advanced Plastic Surgery)
 Coppens, Jeroen R., MD—Neurosurgery (SLU)
 Durgin, Robert H., MD—Surgery/General/Trauma Surgery (SAPO)
 Edelstein, Sean L., MD—Internal Medicine/Hospitalist (Missouri Medical Partners)
 Ghose, Tapas J. (Joe), MD—Medicine/Cardiology/Interventional (Metro Heart Group)
 Gopalakrishnan, Rajalakshmi T., MD—Medicine/Hospitalist (IPC)
 Khan, Fareesa G., MD—OB/GYN-Urogynecology (SAPO)
 Khan, Shah-Naz Hayat, MD—Surgery/Neurosurgery (SLU)
 Lapointe, Genevieve, MD—Neurosurgery (SLU)
 Mwintshi, Kabeya, MD—Medicine/Nephrology (Drs. Mellas & Gourtzelis)
 Pherez, Francisco M., MD—Medicine/Internal Medicine/Infectious Disease (St. Louis Medical Professionals)
 Schloss, Timothy W., MD—Medicine/Cardiology (Metro Heart Group)
 Singla, Aarti A., MD—Medicine/Physical Medicine & Rehabilitation (Signature Health)
 Spence, Kimberly L., MD—Pediatrics/Neonatology (SLU Care)
 Van Ryn, Jacques S., MD—Orthopedic Surgery (Tesson Heights Orthopaedic & Arthroscopic)
 Villaflores, Herbert B., MD—Medicine/PMR (Rehabilitation Medicine Specialists)



NOW HERE THIS!

Accreditation/Compliance/Regulatory issues

- ALL medical record entries must be signed, dated and timed.
- Telephone orders must be signed, dated and timed upon the physician's next visit to the hospital—not to exceed 48 hours (not to exceed 24 hours for Acute Rehab).
- Restraint orders must be signed, dated and timed within 24 hours.
- The “Do Not Use” abbreviations at the top of the Physician's Order form may not be utilized in a physician's order.

Attention office managers

The next FREE Office Manager Networking Luncheon will be Wednesday, September 2 from 11:30 a.m. to 1 p.m. in The Great Room of the Hyland Education and Training Center. The topic will be “Financially Successful Practices in a Downturn Economy” by Jerrie K. Weith, FHFMA, Director of Health Care Services, Anders Minkler & Diehl LLP. Look for your fax invitation in the mail in the next couple of weeks. If you have any questions or would like to register now, please call Gail Chellis at (314) 543-5983 or e-mail at gail.chellis@samcstl.org or contact Laina Tobias at (314) 525-1540 or e-mail at laina.tobias@samcstl.org. Look forward to seeing you!